

Subject to the conditions and limitations described below, we warrant our Reverse Osmosis Water Filtration Systems (excluding replacement membrane, cartridge and inline filters), when installed in accordance with our specifications, to be free from defects in materials and workmanship under normal use within the operating specifications for a 10 year period provided that our approved filters and TFC membrane service is done in a timely manner, performed by an authorized dealer and the service record sheet is up to date. The membrane and filters come with a warranty of one year under the conditions stated above. It is the customers responsibility to ensure that our approved parts are used. Use of non-brand approved replacement parts will void all warranties.

Any warranty implied or expressed other than the Extended warranty provided by us (Ro4life.com) is the sole responsibility of selling dealer and distributor.

- This warranty is fully transferable if a proof of purchase is furnished, and the service record is kept up-to-date by the end user.
- If the Water Filtration System is destroyed by a residential fire, it will be replaced by us (RO4Life.com) upon verification from the fire department.
- Should you at anytime, for the LIFE OF THE Reverse Osmosis Water Filtration System decide to trade in any working or any failed part with a equivalent new model part (excluding replacement membrane, cartridge and inline filters) offered by RO4Life.com, this warrants that you shall receive a 50% discount off the current retail price of the new equivalent part as a trade-in allowance (no cash value).

Any other part found defective within first 10-year term of this warranty (excluding replacement membrane, cartridge and inline filters) will be repaired or replaced by us or its dealers. If any part is found defective, we also reserve the right to replace the drinking water appliance with a comparable drinking water system of equal or greater quality. You pay only freight for repaired or replaced parts from our factory and local dealer charges, including but not limited to labor charges, travel and transportation expenses and handling fees. This warranty shall not apply to any part damaged by accident, flood, freezing, Act of God, bacterial attack, membrane fouling and/or scaling, sediment, misuse, misapplication, neglect, alteration, installation, or operation contrary to our printed instructions, or by the use of accessories or components which do not meet our specifications. If the drinking water system is altered by anyone other than us or its dealers the warranty shall be void. The quality of water supplies may vary seasonably or over a period of time. Your water usage may vary as well. Water characteristics can also change if the drinking water appliance is moved to a new location. For these reasons, we assume no liability for the determination of the proper equipment necessary to meet your requirements, and we do not authorize others to assume such obligation for us. Further, we assume no liability and extend no warranties, express or implied, for the use of this product with a non-potable water source or a water source which does not meet the conditions for use as described in this Owners Guide. **OUR OBLIGATIONS UNDER THIS WARRANTY ARE LIMITED TO THE REPAIR OR REPLACEMENT OF THE FAILED PARTS OF THE DRINKING WATER SYSTEM, AND WE ASSUME NO LIABILITY WHATSOEVER FOR DIRECT, INDIRECT, INCIDENTAL, CONSEQUENTIAL, SPECIAL, GENERAL OR OTHER DAMAGES, WHETHER FROM CORROSION OR OTHER CAUSES.** Some provinces/states do not allow limitations on how long an implied warranty lasts, so the above limitations may not apply to you. Similarly, some provinces/states do not allow the exclusion of incidental or consequential damage, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights, and you may have other rights that vary from province to province or state to state.





  
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